



## UNITED STATES PATENT AND TRADEMARK OFFICE

UNDER SECRETARY OF COMMERCE FOR INTELLECTUAL PROPERTY AND  
DIRECTOR OF THE UNITED STATES PATENT AND TRADEMARK OFFICE

May 11, 2005

NCR CORPORATION  
1700 SOUTH PATTERSON BLVD  
DAYTON; OH 45479-0001  
US

Dear Sir/Madam,

Your refund request for 09481766 in the amount of \$86.00 has been denied .

Your account was only chargee for \$86.00 on 10/30/04. On 01/07/05 the other \$86.00 was charged to make it \$172.00 altogether.

Sincerely,

ELEANOR KURTZ  
Technical Center Others  
703 308-9010 ext 177

**BEST AVAILABLE COPY**